

Cancellation Policy

We understand that when you cancel it is always for a good reason. However, our instructors have reserved an hour a week just for you and often turn away other students who would like to ride at that time. In order to keep the riding program running we must enforce our cancellation policy regardless of the reason. We hope that you understand and ask that you give us as much advance notice as possible.

White Fox Equestrian Center has a **24 hour cancellation policy**. All non-weather related cancellations made less than 24 hours in advance will be charged a \$15.00 fee for the lesson **regardless** of the reason. If there is a no call/no show the full price of lesson will be charged.

Due to the increasing volume of lessons and students we also ask that you keep as consistent of a schedule as possible. It is very difficult to find suitable groups and plan for varying availability of appropriate horses without consistent lesson times.

*If you are in a semi-private lesson and your lesson partner cancels the cost will remain the same, \$35.00 per hour.

*If you have scheduled an hour lesson in advance, but do not have time to ride for the full hour, you will still be charged the full hour price.

*If you are in a group lesson and arrive later than 15 minutes you are not permitted to join the lesson as it causes too much disruption for those arriving on time.

I have read and agree to the above policies.

Name: _____

Signature: _____ **Date:** _____